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## How to Integrate Artificial Intelligence into Retirement Benefit Management

Artificial Intelligence (AI) enhances operational efficiency, improves decision-making, and offers a competitive advantage. In retirement planning, AI-driven technologies can transform glidepath solutions, asset allocations, and outsourced investment management, delivering a seamless, noise-free client experience. The extent of AI integration depends on whether we choose to fully embed it into the process or use it as a valuable support tool. Ultimately, the final decision and responsibility will always rest with a human. The risks and challenges vary based on the degree of AI implementation in the retirement sector.

### Speakers



Mr. Alfred LEE



Mr. Tommy NGUYEN



MS. Cynthia CHUNG

### Event details

Date & Time: **Tuesday, 22 October 2024 | 11:00 am – 12:00 noon**

Language & Fee: English | Free

Register: [Register here](#) or by scanning QR code  
Webcast details will be emailed to participants approximately 24 hours prior to the event



#### Notes:

- This webinar is eligible for 1 hour of non-core CPD/CPT training, subject to approval by relevant accreditation bodies. Attendees must log in to the webinar using the name and email address registered with the HKRSA.
- The webinar will be conducted on a Zoom platform provided Amundi Hong Kong (Amundi). By registering for this event, you provide your consent to the HKRSA to pass your personal particulars (including name, title, organisation, and email address) to Amundi to access to their platform.
- For any enquiries, please contact us at [events@hkrsa.org.hk](mailto:events@hkrsa.org.hk) or (852) 21470090.

## Event programme

11:00 – 11:10

### Opening remarks

**Mr. Alfred LEE**

Managing Director  
Head of Institutional Business, North Asia ex-China  
Amundi Hong Kong

11:10 – 11:40

### Keynote speech

**Mr. Tommy NGUYEN**

Senior Business Development & Solutions APAC  
Amundi Technology

11:40 – 11:55

### Q&A moderator

**Mr. Alfred LEE**

11:55 – 12:00

### Closing remarks

**Ms. Cynthia CHUNG**

Legal Advisor of Executive Committee and  
Member of Member Communication Sub-committee  
HKRSA

## Moderator



**Mr. Alfred LEE**

Managing Director  
Head of Institutional Business, North Asia ex-China  
Amundi Hong Kong

**Alfred LEE** is responsible for the Institutional Business development in Korea, Taiwan, Hong Kong across all the investment strategies.

Alfred joined Amundi Hong Kong in 2018 as Director, Head of Institutional Business, Hong Kong & Macau. Before joining Amundi, Alfred was the Head of Institutional Business Development for PineBridge in Hong Kong, Macau and Philippines. He started his career at BlackRock in 2009 as an analyst in the institutional client service team to cover the Asia ex-Japan region before being responsible for the business development in Hong Kong, Macau and Philippines.

Alfred graduated from the University of Hong Kong, with honors, in Economics and Finance. Alfred is also a Chartered Financial Risk Manager.

## Keynote Speech



### Mr. Tommy NGUYEN

Senior Business Development & Solutions APAC  
Amundi Technology

**Tommy Nguyen** is responsible for Business Development and Solutions for Amundi Technology Asia, supporting teams in approaching Amundi Technology prospects and new customers. His role encompasses bringing business expertise, identifying solutions, and managing onboarding processes.

Tommy joined Amundi in 2007, with over 16 years of investment experience within the Amundi Group. Before his current role, he was Head of Investment Offshore at SBI IMF (Amundi Joint Venture) in India, where he played a key role in managing offshore investments.

Tommy graduated from the University Paris I Sorbonne and IAE Paris Business School with a Master's degree in Finance.

## Closing Remarks



### Ms. Cynthia CHUNG

Legal Advisor of Executive Committee and  
Member of Member Communication Sub-committee  
HKRSA

**Cynthia CHUNG** is a partner of and the Head of Human Resources and Pension Group at Deacons. She has over 25 years of experience in all kinds of advisory work related to employment and labour and on retirement schemes and provident funds.

She advises clients on both contentious and non-contentious labour matters and the preparation of trust deeds and related documents for retirement and pension schemes. Her clients include employers who are multi-national companies and statutory bodies and MPF/ORSO service providers. She is the Executive Committee Member and Honorary Legal Adviser of The Hong Kong Retirement Schemes Association, Member of the Retirement Scheme sub-committee of the Law Society and the Guidelines Committee of the Mandatory Provident Fund Schemes Authority.

She is recognised as a Band 1 Lawyer in Employment (China) in Chambers Asia-Pacific, "Hall of Fame" for Labour and Employment in Legal 500 Asia Pacific and a Thought Leader in Labour & Employment and Pensions & Benefits in Hong Kong by the Who's Who Legal.

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## About HKRSA

The Hong Kong Retirement Schemes Association (HKRSA) was established in 1996 to promote the interests and best practices of retirement schemes in Hong Kong including provident and pooled retirement funds. The HKRSA is a not-for-profit, non-political association, which represents retirement schemes and their members, providing a forum for discussion of issues of current and topical interest.



Retirement planning should go beyond just finances to make everyday more fulfilling.

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